

## REORGANIZATION / RESTRUCTURING OF REVENUE ADMINISTRATION

The Revenue divisions were constituted in the year 1969 vide G.O.Ms.8 dt.26/3/1969 of Revenue Department. In view of rapid increase in population, increase in the number of land holdings and implementation in large number of welfare Schemes and new legislations by the Revenue Department resulting in a considerable increase of work load for the functionaries in the Revenue Department, the Government has considered further reorganization/restructuring of Revenue Administration.

Hence, as per the G.O.Ms.28 dt.27/6/2003, the Puducherry Sub-Division has been bifurcated into Puducherry (North) Sub-Division and Puducherry (South) Sub-Division. The Puducherry Sub-Division shall comprise of Puducherry and Oulgaret Taluks. The Puducherry Taluk shall comprise of Firka viz. Puducherry, Mudaliarpet, Ariankuppam and Oulgaret Taluk shall comprise of Oulgaret Firka. The present post of Deputy Collector (Revenue) has been reorganized as Deputy Collector (Revenue)-North and Land Acquisition has been dealt by the Deputy Collector(Revenue)-North in his jurisdiction as the Land Acquisition Officer.

The duties and functions of the Revenue Department envisaged earlier as tax collecting agency have undergone a change in its scope and function in the Union Territory of Puducherry.

The Revenue department now plays a vital role in the socio-economic profile of the public of Puducherry. Many legislations on land reforms, tenancy reforms, lease and rent control and other schemes to provide relief and rehabilitation to the public affected by adverse seasonal conditions like cyclone, flood, fire etc. and acquisition of land for carrying pit Government schemes for the welfare of the public are now being implemented by the revenue department.

The Revenue department was reorganized from its old French pattern in the year 1969. There are 81 revenue villages in Puducherry revenue division. Each revenue village is a unit of Revenue administration and is manned by a Village Administrative Officer and a Village Assistant. The structural pattern of the Revenue division is given below.

## CITIZENS CHARTER

A separate citizen's charter has been approved by the Government for the different services rendered by the Revenue Department. The details of various schemes like The Puducherry Landless Agricultural Labourers Group Insurance Scheme, Personal Accident Insurance Scheme, Hut Insurance Scheme etc. with eligibility conditions are included in the Citizens Charter for rendering a time-bound service to the public. The citizens charter has been prominently displayed in all the offices for information to the general public. A separate Public Relations Officer is appointed and specified hours have been daily allotted for redressing the grievances of the public. Review of the Citizens Charter is periodically conducted. The departmental executives are easily accessible to the public, their address and telephone numbers are mentioned in the citizen's charter to enable the public for easy contact.

### **GRIEVANCE REDRESSAL SYSTEM:**

The Collector-cum-Secretary is the Nodal Officer for Public Grievances. Meetings are arranged once in a month on the first Wednesday of every month at 10.00AM. The petitioners are given a hearing and decisions taken in the presence of representatives of the various departments. Joint village visits are organized by revenue officials and other public oriented departments to attend public grievances on the spot. All the petitions addressed to the Lt.Governor/Chief Minister/Ministers are routed through the Collector to the concerned departments dealing with the subject matter of the grievance for disposal. The monitoring mechanism of grievance redressal is under the control of Collector.

### **ORGANIZATION & METHODS:**

Inspection of the field offices of the VAO's are being regularly conducted besides the inspection of the Taluk offices The DCB meetings are being held periodically. The organization chart has also been enclosed. The staffs are mainly in the field/operation level and the procedures followed are as envisaged under the legislations concerned. Training is being given to the field level staff to update their working knowledge and for better interaction with the general public. A workshop is being conducted annually on Disaster Management. A separate manual on natural calamities is being brought out annually. The report on the implementation of 20 Point Programme is periodically submitted to the Government.

### **COMMITTEES:**

In the wake of increased complaints in the land grab in Puducherry Revenue Division, a separate cell to monitor such complaints and the redressal there of has been formed under the Chairmanship of the District Collector with the following members.

1. The Joint Secretary(Revenue)-Cum-Additional District Magistrate.
2. The Superintendent of Police(North).
3. The Superintendent of Police(South).
4. The Deputy Collector(Revenue)
5. The District Registrar, Puducherry.

Complaints have been received and the report in respect of the complaint is being submitted to the cell. This cell has been formed for review and prompt disposal of the land grab cases.

## **MAGISTRACY**

**A cordial relationship between law and order machinery and the Magistracy is established. A periodical review of the law and order is made by the District Collector with Senior Superintendent of Police, Superintendent of Police(North), Superintendent of Police(South) and the Sub-Divisional Magistrate. A good number of cases booked under Sec.107,108,110,133,145 Cr.P.C. have been taken on file by the Sub Divisional Magistrate. An effective distribution of the services of the Executive Magistrate are being made on the visits of VIP's to Puducherry, on congregation of the public, on religious occasions, public meetings etc. The Inquest of dowry deaths is being regularly made. The Inquest Report however confines only to outward/apparent causes leading to the death of a person followed by postmortem report by the Police Department.**